

TICKET # 107208

DATE 4/29/02

3 SERVICE DATE 4/30/02

JOB COMPLETED
DATE 4/30/02
 PARTS REQUIRED
DATE

C
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M
E
R

109 OATMAN, CATHERINE
945 SOUTH EAST AVE

DUPLICATE

CATHERINE
(410) 276-2200

BALTIMORE MD 21224

PHONE

B12 21224 4/30 DELIVER & INSTALL NEW

ALTERNATE
PHONE

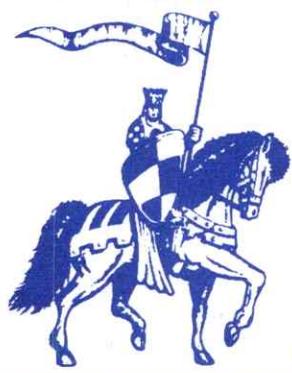
DW MDB5130AWW \$526.50 TOTAL SEE P.O. #

APPLIANCE: DISHWASHER (U/C)
PROBLEM: DEL & INSTALL NEW UNIT
PAYMENT: CHECK JL 103

SPECIAL INSTRUCTIONS

NTS

AUTH#



LANDERS APPLIANCE

Main Office: 7048 Golden Ring Road
Baltimore, Maryland 21237

(410) 682-3232

"HONEST, REASONABLE & RELIABLE"™

256-1686 PERRY HALL	666-8030 COCKEYSVILLE	374-2496 CARROLL CO.	995-0440 HOWARD CO.
325-1532 BALTIMORE CITY	647-5749 ANNE ARUNDEL CO.	893-7525 HARFORD CO.	(301) 490-0970 LAUREL

SALES, SERVICE AND PARTS!

www.landersonappliance.com

QUOTE

BRAND/TYPE Maytag Dishwasher	MODEL MDB5130AWW	SERIAL 276366525	MFG. NO.
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ASK US ABOUT THE HAZARDS OF DRYER VENTING TODAY!

"Better Than New" -----

Delivered + Installed new Maytag dishwasher + hauled away old unit.
Levelled + tested

Premium -----

Standard -----

COME VISIT OUR NEW APPLIANCE SHOWROOM

DATE TICKET EMPLOYEE

TICKET NOTES
MAYTAG DISHWASHER MDB5130AWW "See our Guarantee on Rear"

\$391.50(NEW)+160.00(DI/HA)-25.00(DISC) = \$ 526.50
TOTAL *THIS IS FOR A CHURCH, THEREFORE EXEMPT FROM TAX* INCLUDES DELIVERY, INSTALLATION & REMOVAL OF OLD UNIT. JOHN PRICE OK'D REPLACEMENT OF DW AND WILL PROVIDE A CHECK FOR THE SALE AMOUNT. VERIFY PAYMENT IS THERE

AUTHORIZATION TO REPAIR

THE ESTIMATE TO REPAIR YOUR APPLIANCE IS \$. THE ESTIMATE IS THE TOTAL CHARGE TO MAKE THE NECESSARY REPAIR(S). I HEREBY AUTHORIZE THE REPAIR(S) AND AGREE TO PAY FOR SAID REPAIRS UPON COMPLETION.

(CIRCLE ONE)
REPAIR IS RECOMMENDED REPAIR IS NOT RECOMMENDED

X Cass Young
CUSTOMER SIGNATURE

PAID BY: CASH / CHECK # 10549
VISA / M.C. / DISCOVER

TECHNICIAN JP + Randy

TOTAL MATERIAL	\$391.50
SALES TAX	-
LABOR	\$160.00
SERVICE CHARGE	\$-25.00
SUB TOTAL	\$526.50
SERVICE AGREEMENT	
AMOUNT PAID	\$526.50
BALANCE DUE	

CHARGE / PO#
CARD

EXP.
DATE

TICKET # 107154
 DATE 4/27/2002

3 SERVICE DATE 4/29/2002

JOB COMPLETED
 DATE 4-27-02
 PARTS REQUIRED
 DATE

C
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M
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R

3 DATMAN, CATHERINE
 945 SOUTH EAST AVE
 BALTIMORE MD 21224

CATHERINE
 PHONE (410) 276-2200
 ALTERNATE PHONE

SPECIAL INSTRUCTIONS: B1 21224 59.95 4/29 IF THERE IS NO ANSWER GO TO 3200 P.O.#
 DILLON ST IT IS CRUCH THEY AUTH#

APPLIANCE: DISHWASHER (U/C)
 PROBLEM: LEAKING
 PAYMENT: CHECK



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 893-7525 HARFORD CO.
 (301) 490-0970 LAUREL

SALES, SERVICE AND PARTS!
 www.landersonappliance.com

BRAND/TYPE: GE Dishwasher
 MODEL: GSD580K-02
 SERIAL: FD73944713
 MFG. NO.

ASK US ABOUT THE HAZARDS OF DRYER VENTING TODAY!

Check for Motor Pump use! Bulb
 Leaking last will replace unit 285.10

M/W Dryer UNC 7440A80 09E080425 B
 Check Dryer Fan would not spin
 test fan through fuse box
 replace test fan work replace thermal
 fuse & check 135.20
 59.95
 795.15

"Better Than New"
 Premium
 Standard

DATE: 4/29/02
 TICKET: 1053
 EMPLOYEE: Thermal Fuse
 10
 (CK 10550)

TICKET NOTES

"See our Guarantee on Rear"

AUTHORIZATION TO REPAIR
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(CIRCLE ONE)
 REPAIR IS RECOMMENDED
 REPAIR IS NOT RECOMMENDED

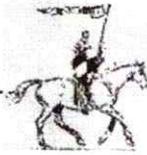
CUSTOMER SIGNATURE: *Cass Young*

PAID BY: CASH / CHECK # 10550
 VISA / M.C. / DISCOVER
 TECHNICIAN: *John*

TOTAL MATERIAL	
SALES TAX	
LABOR	
SERVICE CHARGE	
SUB TOTAL	195.15
SERVICE AGREEMENT	
AMOUNT PAID	PAID
BALANCE DUE	

CHARGE / PO# CARD
 EXP. DATE

LANDERS APPLIANCE, INC



Service Agreement

7032 GOLDEN RING ROAD
BALTIMORE, MD 21237

Number: 300784

(410) 682-3232 (410) 682-5952 (fax)

Bill to: OATMAN, CATHERINE
945 SOUTH EAST AVE
BALTIMORE, MD 21224

Eq. Location: OATMAN, CATHERINE
945 SOUTH EAST AVE
BALTIMORE, MD 21224

Agreement Type: TOTAL PROTECTION PLAN #1 (NEW)

Coverage Period: 4/30/03 through 4/29/08

Status: Quote for New Coverage

Customer PO:

Manufacturer	Equipment Type	Model	Amount
MAYTAG	DISHWASHER, UNDERCOUNTER	MDB5130AWW	\$199.95

pd
ok 105.79
#199.95
5/15/02

COPY

ok
JP

Special Instructions:

Subtotal:	\$199.95
Total:	\$199.95

Customer Acceptance

Date

SERVICE CONTRACT

PETRO/MAREX CORP

Account #	Division	Date	
548939	10	05/23/02	

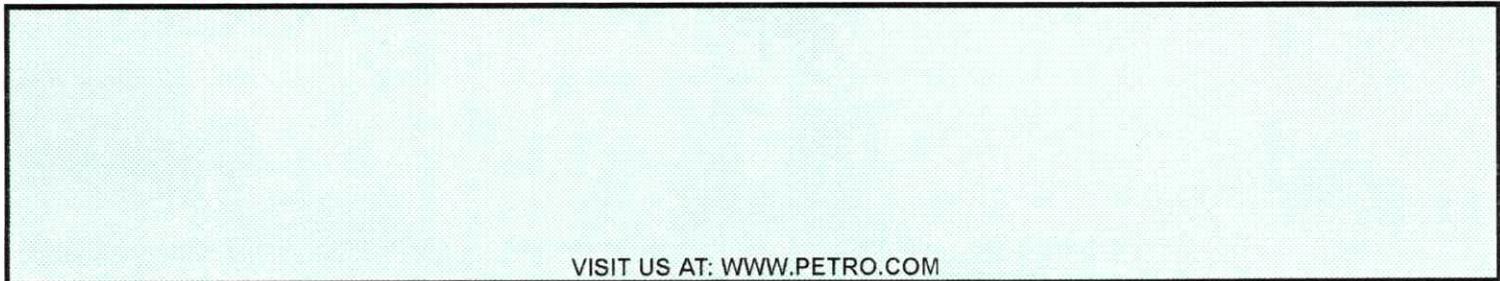
DATE	REF #	DESCRIPTION	AMOUNT
05/23/02	15118	SERVICE CONTRACT Service at: EAST AVE & DILLON ST BALTIMO WATER HEATER ONLY	\$79.95
Please Pay This Amount: Payment Due By 06/13/02 Thank You			\$79.95

*Pay 79.95
ck 10/6/08
5/31/02*

Parsonage Hot Water Heater



If you have any questions regarding your account, please call us at: 800-645-4328, or 800-OIL-HEAT.



VISIT US AT: WWW.PETRO.COM

LANDERS APPLIANCE, INC



Service Agreement

Number: 300784

7032 GOLDEN RING ROAD
BALTIMORE, MD 21237

(410) 682-3232 (410) 682-5952 (fax)

Bill to: OATMAN, CATHERINE
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Status: Quote for New Coverage

Customer PO:

Manufacturer	Equipment Type	Model	Amount
MAYTAG	DISHWASHER, UNDERCOUNTER	MDB5130AWW	\$199.95

Keep in file

*Del.
10579 ch
199.95
5/15/02*

OK JP

Special Instructions:

Subtotal:	\$199.95
Total:	\$199.95

Customer Acceptance

Date

Landers Appliance

"Honest, Reasonable & Reliable"

(410) 682-3232

Fourteen Reasons To Buy our Service Agreement!

- No charge for service calls for term of agreement!
- No charge for labor for term of agreement!
- No risk - cancelable at any time!
- Low cost - one time fee!
- Offered on appliances up to 15 years old!
- Backed by the largest, award winning independent appliance Service Company in the Greater Baltimore Area!
- If parts are no longer available, your agreement money is refunded!
- Transferable if you sell your house!
- Peace of mind!
- Parts are replaced at no charge!
- Annual budgeted expense!
- Same day service if called in by 12:00 pm weekdays!
- Saturday service at no additional charge!
- Can be converted into multiple appliance agreement!

Don't delay in signing up for this great offer! One service charge alone (not including labor) would be almost the same cost of this guarantee! It is easy to see why our Service Agreement is such a valued purchase. If you have any questions, call the office and speak to either owner Dean Landers or Service Manager Jim Van Horn. Thanks for your business. We appreciate it!

Baltimore Magazine's "Best of Baltimore"



LANDERS APPLIANCE

Main Office: 7032 Golden Ring Road
Baltimore, Md 21237
(410) 682-3232 Fax: (410) 682-5952

SALES
SERVICE
PARTS

SERVICE TODAY!

"HONEST, REASONABLE & RELIABLE"

WASHERS • DRYERS • REFRIGERATORS • DISHWASHERS • OVENS • RANGES • MICROWAVES • DISPOSABLES • A/C'S • VAC'S • HOODS • ETC

Dear Valued Customer,

Congratulations on the purchase of your new appliance! We believe you have made a wise decision in your selection because our intention is to only offer and sell appliances that have a proven track record of longevity, efficiency and quality performance.

However, even with the best in quality appliances, things can break. So I wanted to extend a special offer to you, our valued customer. For the low price of \$199.95 you can extend your warranty protection coverage for an additional five years through our "Total Appliance Protection" plan! Peace of mind is the word most people use today when describing an extended service agreement and if you act now we'll take an additional \$20.00 off this already low price. This discount offer is good for thirty days! You pay one low price of \$179.95 and then forget about it! If your appliance breaks down over the next five years, no worries! We'll come out to your house and restore your appliance to top notch working order for nothing! No Charge! Free!

The same award winning service department that our company has built its reputation and growth on ensures you'll receive quality service delivery including a timely repair done in a professional manner without any cost to you. Peace of mind really does summarize your buying and service experience!

Simply send a check for \$179.95 or give us your credit card information and signature on the enclosed agreement and leave the rest to us! You'll be delighted with the peace of mind you'll receive from our "Total Appliance Protection" plan! Thank you for the trust and confidence you have placed in us. Please let us know if you've any questions concerning any of your appliances. We're here to help!

Sincerely,
Dean Landers
Dean Landers
President, CSM, CAT

PS – We also offer a "Better Than New" two-year agreement for \$99.95 (regularly \$129.95)! Simply write "2 years" on the enclosed agreement and send your check today. We'll take care of the rest!

Word/Agreement/SA on Regular New Appliance Offer w/discount

www.landersistappliance.com