



UNITED EVANGELICAL CHURCH

(UNITED CHURCH OF CHRIST)

EAST AVENUE & DILLON STREET
BALTIMORE, MARYLAND 21224
CHURCH OFFICE
3200 DILLON STREET
BALTIMORE, MARYLAND 21224
PHONE: 276-0393

JOHN STEPHEN FAIR, PASTOR
PARSONAGE: 945 S. EAST AVENUE
BALTIMORE, MARYLAND 21224
PHONE: 276-0621

May 12, 1989

Mr. and Mrs. Edward Connor
1315 Bonsal Street
Baltimore, Maryland 21224

Dear Mr. and Mrs. Connor:

I know you were somewhat disturbed when you found some foreign matter in the food served to you at our Sour Beef Supper on April 5th.

This is to advise that I, too, was upset so I went back to the supplier.

As you can see from the attached correspondence, Furman's has explained that the items are weed seeds.

I want to thank you for coming to our Suppers and I hope you will both continue to do so.

Your friend,

James Tallagsen
Property Chairperson
Church Council

mss

Att.



FURMAN FOODS, INC.

R.D.2 NORTHUMBERLAND, PA 17857

Phone: 717-473-3516

TELX (ELN) 9103330882

FAX 717-473-7367

UPC Manufacturer's No. 41188

PENNSYLVANIA AGRICULTURE



WE'RE GROWING BETTER

April 26, 1989

Mr. James Tallagsen
United Evangelical Church
3200 Dillon Street
Baltimore, MD 21224

Dear Mr. Tallagsen:

The employees of Furman Foods, Inc. would like to thank you for informing us of the problem you experienced with our #10 Furman's Cut Green Beans.

It is our sincerest wish to keep our customers satisfied and it becomes embarrassing to us when they are not. We place much value on a high quality product and are very disappointed when we achieve anything less than that. We appreciate your business and are interested in maintaining you as one of our valued customers.

Our quality control lab analyzed the samples you sent to us and determined them to be weed seeds. The beans are harvested by huge harvesting machines which go into the field removing everything from the plant, taking in beans, weeds, stones, stems, etc. The extraneous material is removed from the beans by means of fans, screens, etc. The beans are then taken to the cannery where they are washed and cleaned with more equipment.

Unfortunately, machines are not perfect, so we have a strict Quality Control program with product inspectors placed at strategic points in the processing line to remove any foreign material that may have gotten through all of the cleaning equipment. We really do our best to see that you get only top quality beans. Occasionally oversights do occur, so we will just have to try harder to reach that perfection for which we are always aiming.

We want to thank you for your kindness and understanding in this matter. We hope you will continue to enjoy our quality products with confidence.

Sincerely,

Frank Furman

Frank Furman
Customer Service Mgr.

FGF:mas

Enclosures



UNITED EVANGELICAL CHURCH

(UNITED CHURCH OF CHRIST)

EAST AVENUE & DILLON STREET
BALTIMORE, MARYLAND 21224
CHURCH OFFICE
3200 DILLON STREET
BALTIMORE, MARYLAND 21224
PHONE: 276-0393

JOHN STEPHEN FAIR, PASTOR
PARSONAGE: 945 S. EAST AVENUE
BALTIMORE, MARYLAND 21224
PHONE: 276-0621

April 20, 1989

Furman Foods, Inc.
Northumberland, Penna. 17857

Attention: Quality Control-Inspection Depts.

To Whom It May Concern:

April 5, 1989, we had a supper here at our church wherein we served eight cases of string beans purchased from you, as per attached information, from our local supplier.

Unfortunately amongst the beans served to our customers, many panicked because they found some of the enclosed foreign matter in their food. We advised them that they were not bugs, but we are not certain they were entirely convinced.

What we would like to know is exactly what are these items? We need this information so that we can pass it along to our customers. Finding these objects in their food could possibly have a damaging affect on our suppers in the future.

Thank you in advance for your cooperation and consideration in this matter.

Yours very truly,

James Tallagsen
James Tallagsen
Property Chairperson
United Church Council