

leading online support!

Again, thank you for choosing Dell, and I look forward to hearing from you soon.

Here are some additional links that should be of interest:

Software and Accessories: <http://accessories.us.dell.com/sna/index.asp?customer_id>

Business Alliance Program <<http://www.dell.com/smallbiz/alliance/>>

Order Status: <<http://wwwapp.us.dell.com/us/en/ordstat/index.asp>>

DELL

QUOTATION

*29056737
nonprofit*

QUOTE #: 115690781

Customer #: 33504348

Quote Date: 8/8/03

Date: 8/8/03 2:11:05 PM

Customer Name: UNITED EVANGELICALCHURCH

TOTAL QUOTE AMOUNT:	\$1,528.80		
Product Subtotal:	\$1,456.00		
Tax:	\$72.80		
Shipping & Handling:	\$0.00		
Shipping Method:	Ground	Total Number of System Groups:	1

GROUP: 1	QUANTITY: 1	SYSTEM PRICE: \$1,456.00	GROUP TOTAL: \$1,456.00
Base Unit:	Inspiron 1100,14.1 XGA,P4,2.2G (221-3031)		
Memory:	256MB,2DIMM,Inspiron 1100 (311-2117)		
Hard Drive:	20GB Ultra ATA Hard Drive Inspiron (340-7266)		
Floppy Disk Drive:	External USB Floppy Drive, Inspiron (340-8388)		
Operating System:	Microsoft Windows XP Home Edition,Inspiron 1100 (420-2198)		
Operating System:	Dell Resource CD with Application Backup,W/Tool for Abacus 1100/5100 (313-1714)		
Operating System:	Generic Inspiron Dell Support (412-0408)		
NIC:	Integrated NIC for Inspiron 1100 (430-0399)		
Modem:	Internal 56k Modem for Inspiron 1100 (313-1399)		
CD-ROM or DVD-ROM Drive:	Intervideo Software DVD Solution for Inspiron Systems (313-1370)		
CD-ROM or DVD-ROM Drive:	24X CD-RW/DVD Combo,Inspiron 1100 Factory Installed (313-1580)		
Bundled Software:	Microsoft Office XP Professional with EducateU Training (462-2947)		

*CK*11358 Denise Kelly
1456.00
August 03*

Factory Installed Software: NETWORK ASSOCIATES MCAFEE.COM OEM,ENGLISH,90 DAY TRIAL, FACTORY INSTALL (412-0328)

Software Disk Two: MusicMatch 7.1x Basic (412-0298)

Feature: 96 WHr Lithium Ion 12-Cell Battery,Inspiron (312-0059)

Service: No Warranty, Year 2 and 3 (950-9057)

Service: Type 7 Contract - Mail-In Service, 24x7 Technical Support, Initial Year (950-3520)

Misc: AOL 8.0 - SMB (412-0368)

Misc: Broadband Icon for Inspiron (420-3223)

Misc: Dell Picture Studio Image Expert Standard, Inspiron (412-0275)

Misc: Dell Picture Studio Paint ShopPro Try and Buy,Inspiron (412-0277)

Misc: Real Network RealOne Player Basic,Version 6,US English (412-0380)

SOFTWARE & ACCESSORIES			
Product	Quantity	Unit Price	Total
EducateU Training - Comprehensive Computing and Web Skills (A0015607)	1	\$0.00	\$0.00
Number of S & A Items: 1		S&A Total Amount: \$0.00	

68392

SALES REP:	bindiya rao	PHONE:	800-456-3355
Email Address:	bindiya_rao@dell.com	Phone Ext:	77191

For your convenience, your sales representative, quote number and customer number have been included to provide you with faster service when you are ready to place your order. You may also place your order online at www.dell.com/quotetoorder

This quote is subject to the terms of the agreement signed by you and Dell, or absent such agreement, is subject to the applicable Dell terms and conditions agreement.

Prices and tax rates are valid in the U.S. only and are subject to change.

****Sales/use tax is a destination charge, i.e. based on the "ship to" address on your purchase order. Please indicate your taxability status on your PO. If exempt, please fax exemption certificate to Dell Tax Department at 512-283-9273, referencing your customer number. If you have any questions regarding tax please call 800-433-9019. ****

All product and pricing information is based on latest information available. Subject to change without notice or obligation.

LCD panels in Dell products contain mercury, please dispose properly. Please contact Dell Financial Services' Asset Recovery Services group for EPA compliant disposal options at US_DFS_AssetRecovery@dell.com. Minimum quantities may apply.

Subject: Requested Dell Quote(s) #115690781
From: bindiya_rao@dell.com
Date: Fri, 08 Aug 2003 14:11:06 -0500 (CDT)
To: dkelly5@jhem.jhmi.edu
X-UIDL: 15606-1015706906
X-Mozilla-Status: 0001
X-Mozilla-Status2: 10000000
Return-path: <bindiya_rao@dell.com>
Received: from jhuml1.jhmi.edu (jhuml1.jhmi.edu [162.129.234.20]) by jhmimail.jhmi.edu (iPlanet Messaging Server 5.2 HotFix 1.17 (built Jun 23 2003)) with ESMTP id <0HJB00J30ENVJA@jhmimail.jhmi.edu> for dkelly5@jhem.jhmi.edu; Fri, 08 Aug 2003 15:11:55 -0400 (EDT)
Received: from jhuml1.jhmi.edu (jhuml1.jhmi.edu [162.129.234.20]) by jhuml1.jhmi.edu (PMDF V6.1 #47567) with SMTP id <0HJB000HQEM0BH@jhuml1.jhmi.edu> for dkelly5@jhem.jhmi.edu; Fri, 08 Aug 2003 15:11:13 -0400 (EDT)
Received: from jhuml1.jhmi.edu ([162.129.234.20]) by jhuml1.jhmi.edu (SAVSMTP 3.1.0.29) with SMTP id M2003080815111314066 for <dkelly5@jhem.jhmi.edu>; Fri, 08 Aug 2003 15:11:13 -0400
Received: from smtp3.us.dell.com (smtp3.us.dell.com [143.166.148.134]) by jhuml1.jhmi.edu (PMDF V6.1 #47567) with ESMTP id <0HJB003G7EMOP0@jhuml1.jhmi.edu> for dkelly5@jhem.jhmi.edu; Fri, 08 Aug 2003 15:11:12 -0400 (EDT)
Received: from AUSDSENDWLP02 (ausdsendwlp02.us.dell.com [10.166.93.49]) by smtp3.us.dell.com (8.12.9/8.12.7) with ESMTP id h78JB63r028094 for <dkelly5@jhem.jhmi.edu>; Fri, 08 Aug 2003 14:11:06 -0500
Message-ID: <4746291.1060369866616.JavaMail.ServiceDOTSend@AUSDSENDWLP02>
MIME-Version: 1.0
Content-type: multipart/mixed; boundary="-----_Part_142943_1830439.1060369866600"
X-Scanned-By: MIMEDefang 2.31
Original-recipient: rfc822;dkelly5@jhem.jhmi.edu

My name is NIKY
 you can reach me at
 1-800-456-3355
 and my extension is
 77191

Dear Customer,
 I appreciate your interest in Dell and our outstanding line of desktops, notebooks and server products. Dell is committed to the customer experience, and delivering the highest standards of reliability and quality with all of our products.

Below you will find the exact product quote you requested, please review the quote for accuracy before ordering. Simply click on the attachment to view complete details, or enter your quote number at www.dell.com/quote. With a few simple clicks you can purchase it online. Your purchase will be subject to Dell's terms and conditions of sale located at http://www.dell.com/us/en/gen/misc/policy_012_policy.htm. Unless you have a separate written agreement, exceptions to Dell's policies are at Dell's sole discretion and additional fees may apply.

As a part of the complete Dell Direct relationship, we provide intuitive, comprehensive online support for your system. True, our products are recognized for reliability, but imagine being able to view your specific documentation, register for file and knowledge notifications about your system, or check order status - all with the click of the mouse. It's all found at <http://support.dell.com>. Go there now to find out more, and once you have ordered your system, go to <http://support.dell.com/us/en/checkstatus.asp> register with OrderWatch, and Dell will send you email when your order ships. We've made it easier than picking up the phone to receive industry

From ")>"Dell Computer Corp." <DHS_On-Line_Order@dell.com>

Sent Friday, September 12, 2003 8:28 pm

To dkelly5@jhem.jhmi.edu

Cc

Bcc

Subject Dell Order Confirmation



Home & Home Office

[Main](#) | [Desktops](#) | [Notebooks](#) | [Peripherals](#) | [Learning Center](#)



Thank you for your order.

We are delighted to have you as a customer.

Dear Denise Kelly,

Your order with Dell has been processed and will go into production upon authorization of your method of payment. Please review your [order detail below](#) and save this e-mail. It contains your **Customer Number** and your **Order Number(s)**, which allow you to track your order's status.

CUSTOMER NUMBER

034651662

ORDER NUMBER(s):

469141478, 469141502

ESTIMATED SHIP DATE(s):

On or before Oct 06, 2003

[See below for Shipping Information.](#)

SHIPPING INFORMATION

- **Note that your order may be shipped in separate boxes and may be delivered at different times.** System and accessories may ship separately and have different estimated ship dates. Please use the [Order Status](#) tool to get more information regarding expected delivery date(s) for your order(s).
- The estimated ship date(s) provided indicates the date(s) that the order(s) will be picked up by the carrier. Your estimated delivery date(s) can be up to 5 additional business days, based upon the shipping method chosen at the time of purchase.
- Although we do not anticipate a delay for your order(s), we occasionally run into unexpected delays in the manufacturing process. Should this happen, we will notify you and provide a revised ship date(s).
- You must be available to sign for your shipment when it is received.
- Dell's Order Status Inquiry line: 1-800-433-9014.

Customer Service

[Customer Care](#)

FAQs and answers to your order questions.

[Order Status](#)

Log in to My Account or call 1-800-433-9014 to check the current status of your order.

[My Account](#)

Manage your account online and receive special offers via e-mail.

[Rebates](#)

Please retain original packing slip to redeem rebate. Click here for more information about rebates.

[Dell Preferred Account](#)

Financing questions? Find your answers here.

QUESTIONS?

- **[Log in to My Account](#)** to check order status, review details of your order, print an invoice or packing slip, see order history, update subscriptions and consolidate coupons.
 - Note that your invoice may not be available online until 24 to 48 hours after shipment.
- **If you wish to redeem a rebate**, you must retain the Packing Slip found in the envelope attached to your shipment. [Find rebate forms and instructions at www.dell4me.com/rebates](#).
- **Did you finance your purchase using the Dell Preferred Account?** [Log in to Dell Financial Services for additional information about your account](#).
- **Questions about your order detail?** Call 1-800-915-3355, option 1, ext. 43784, Monday - Friday, 7 a.m. - 9 p.m. and Saturday, 8 a.m.- 5 p.m., CST. We're happy to serve you.
- You might also want to check out some [Helpful Setup Tips](#) to help you prepare for the arrival of your new system!
- **Dell Recycles!** For information about Dell's *environmentally friendly method* to dispose of excess computer equipment, go to: [www.dell4me.com/recycling](#).

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6 months of America Online* or EarthLink** (new members only) is included with the purchase of your new Dimension™ or Inspiron™ PC.



[Click here for registration instructions and more information about this great offer.](#)

YOUR ORDER INFORMATION

Billing Information

Payment Method
Credit Card

Bill To
DENISE KELLY
EAST AND DILLON ST
BALTIMORE, MD 21224
(410) 276-0393
(000) 000-0000 Ext.0000 (fax)

Shipping Information

Shipping Method
Lowest Cost

Ship To
DENISE KELLY
EAST AND DILLON ST
BALTIMORE, MD 21224
(410) 276-0393

Order detail - order placed 9/12/2003 7:05:41 PM

Intel® Celeron® Processor 2.2GHz, 14.1 XGA

Qty: 1 Unit Price:
1,370.00

Floppy Drive and Additional Storage Devices
Multi-Media Players
Security Software
Digital Music
Limited Warranty, Services and Support Options
Multi-Media Software
Productivity Software

External USB Floppy Drive
RealOne™ Player PLUS, w/Universal Media Playback
Dell SecurityCenter by McAfee, 90-day introductory offer
Dell Jukebox powered by MUSICMATCH
1 Year Limited Warranty plus 1 Year Mail-In Service
Microsoft® Plus! Digital Media Edition
Upgrade to Microsoft® Office XP Professional w/Money and EducateU

Operating System	Microsoft® Windows® XP Home Edition w/ Microsoft® Plus!
Memory	FREE UPGRADE! 384MB 266MHz 2DIMM (from 128MB 266MHz 1DIMM)
High Speed Internet Access Special Offer	Find a high speed Internet service provider in your area \$50 Special Offer
Primary Battery	94Whr Lithium Ion Primary Battery
Hard Drives	FREE UPGRADE! 30GB Ultra ATA Hard Drive (from 20GB)
Network Adapters	Integrated Network Card
Fixed CD/DVD Drives	24X CD-RW/DVD Combo Drive with Roxios Easy CD Creator®
Digital Photography Modem	Dell Picture Studio, Image Expert® Standard Internal 56K Modem
Dial-Up Internet Access	6 Months America Online Internet Access Included

Sub-Total \$1,370.00

Shipping \$49.00

Tax \$0.00

Total Price \$1,419.00

Dell Home Systems collects tax on orders delivered to Texas, Kentucky, Idaho, Nevada, North Carolina, Tennessee, Ohio, Virginia, Pennsylvania and Florida. For shipments to other states, tax relates to the third party service contract only. The purchaser is responsible for remitting any uncollected tax on their order directly to the local taxing authorities.

Dell cannot be responsible for typographical or other errors, and reserves the right to cancel any orders resulting from such errors.

Thanks again for choosing Dell. We are honored to have your business and will work hard to provide you with the best customer experience in the industry! Should you have any need for additional software and peripherals, please visit us on the web at www.dell4me.com.

Sincerely,
Dell Home Sales

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